



PORT NETWORKS

PRESS RELEASE

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PORT NETWORKS RESTORES WI-FI SERVICE AFTER HURRICANE ISABEL

Baltimore, MD – October 2, 2003 – Though its headquarters at Baltimore's World Trade Center remains closed due to damage sustained during Hurricane Isabel, wireless communications company Port Networks, LLC, today announced that it had completed the process of restoring Wi-Fi service to all of its customers.

With assistance from Michael Miller, Property Manager for the Maryland Port Administration, the company was able to re-activate its antennas on the roof of the WTC last week, and this week completed the process of re-routing all Internet traffic through a wireless link to a co-location facility elsewhere in downtown Baltimore.

"It's been a trying couple of weeks," says Hugh Bethell, Port Networks' General Manager. "We've had to completely rebuild our network, and we've had to do it with limited access to our equipment and records. My staff and I will never take elevators for granted again."

Port Networks' offices are located on the 24th floor of the WTC building, which was without any elevator service for ten days after a storm surge flooded the basement and knocked out the building's electrical, telecommunications, and mechanical systems. Port Networks employees made repeated trips up the building by foot and flashlight during the outage.

While the company's Port Networks Wi-Fi service was being restored, customers were able to access the Internet through temporary wireless links. Local wireless companies Accelacom, Believe Networks, and Oneder all assisted in the recovery effort.

"We'd like to thank our customers for their patience during this difficult time," says Bethell, "and we greatly appreciate the assistance of the MPA staff and our peers in the wireless networking business in getting Port Networks Wi-Fi back up and running."

Port Networks offers high-speed, wireless Internet service to homes, businesses, and people on the move around Baltimore's Inner Harbor. The company's Basic Wi-Fi is available for \$4.95/day or \$24.95/month.

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